

Aged zinc hanging basket case study

Rework services



Customer profile

A business that creates handmade home and lifestyle products, working with highly skilled craftspeople around the world.

Challenge

MCR Services was approached by a company that needed help getting its spring/summer hanging baskets ready for sale.

On arrival to the team at MCR, the unique aged zinc baskets were missing a drainage hole, rendering them impractical.

Solution

Our rework project meant that we had to unpack each hanging basket from its packaging and carefully drill a 1cm hole into the centre base before repackaging the product ready for sale.

The project was completed in the timeframe agreed with the supplier in order to ensure the product went on sale ready for the Spring/Summer planting period.



“ Just a quick email to say we have received the planters back and these have started to go out to customers.

I have been really pleased with the service provided by yourselves from the point of contact with yourself, to the team booking deliveries with the warehouse and the quality of rework.

”